



Form PTO-1449 (modified)
List of Patents and Publications
For Applicant's Information
Disclosure Statement
(Use several sheets if necessary)

ATTY. DKT. NO. 5053-31101

SERIAL NO. 09/699,021

APPLICANT: Doughty, et al.

GROUP: 3671

FILING DATE: October 27, 2000

U.S. PATENT DOCUMENTS

| EXAM. INITIALS | REF. DES. | DOCUMENT NUMBER | DATE | NAME | CLASS | SUB CLASS | FILING DATE APPROPRIAT |
|-------------------|--------------|-----------------|------|------|-------|--------------|---------------------------|
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FOREIGN PATENT DOCUMENTS

| EXAM. INITIALS | REF. DES. | DOCUMENT NUMBER | DATE | COUNTRY | CLASS | SUB CLASS | TRANSLATIO YES/NO |
|-------------------|--------------|-----------------|---------|---------|-------|--------------|----------------------|
| (W) | E1 | 0 280 773 | 09/1988 | EP | | | |
| | E2 | 0 465 018 | 01/1992 | EP | | | |
| (W) | E3 | 0 926 608 | 06/1999 | EP | | | |

OTHER ART (Including Author, Title, Date, Pertinent Pages, Etc.)

| | | |
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| (W) | F1 | "@ Fault A Commitment to Consistency," Computer Sciences Corporation, Copyright 2000, pp. 1-2. |
| | F2 | Merlin, Jr., William F., "Collision Course With the Colossus Program: How to Deal With It," The Merlin Law Group May 2000, Tampa, FL, pp. 1-17. |
| | F3 | Merlin, Jr., William F., "Colossus: What We Know Today," The Merlin Law Group, August 2000, Tampa, FL, pp. 1- |
| | F4 | Merlin, Jr., William F., "Overcoming Allstate's Trade Secrets and Work-Product Objections," The Merlin Law Group March 2000, Tampa, FL, pp. 1-31. |
| | F5 | Mead, Jay, "Technical Communication," August 1998, V. 45, N. 3, pp. 353-380. |
| | F6 | Borland, Russel, "Running Microsoft Outlook 97," Microsoft Press, 1997. |
| | F7 | Juhl, Randy P., "The OTC Revolution;" Drugtopics.com; March 3, 1997, pp. 1-9. |
| | F8 | Scopus and Entrust Technologies to Deliver World's First Secure Customer Care Solution for the Financial Services Market; PR Newswire dated November 5, 1997. |
| (W) | F9 | Scopus and Entrust: Call Center Sales Helper is Unveiled; American Banker, November 10, 1997, Vol. 162, Issue 217 |
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EXAMINER:

T. BEACH

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Information Disclosure Statement--PTO 1449 (modified)